



Coral Springs Improvement District January 2012 NEWSLETTER

*New City Ordinance regarding Commercial Back-Flow Preventer
Board meeting times moved to early evening allowing for easier attendance
City Ordinance for Grease, Oil & Fats from commercial restaurants under consideration*

Visit us on the web
www.fladistricts.com

Code Red Registration

Get notified directly from the City of crucial information such as weather advisories, missing children/adults, criminal activity, homeland security issues. Code Red can deliver a voice message to 60,000 residents per hour. Code Red attempts each telephone number 3 times and will leave a message in your voice mail if you have an answering machine. Make sure phone number is updated & valid. Go to: CoralSprings.org/codered

The City commission is considering an ordinance for the monitoring of grease traps of restaurants within the City. This will help curb costs associated with lift station repairs due to clogged and grease laden lines.

The new City ordinance for Commercial & Multi-Family property back-flow preventers will be presented to the City commission in 2012. Back-flow preventers are required per the Federal Environmental Protection Agency.

Committing to Water Conservation

Due to recent heavy rainfall, South Florida's water conditions have improved. However, the forecasts for our current dry season are for below average rainfall, indicating that the region may still face a shortage in the spring of 2012.

Mandatory Water Conservation

Water used on our landscaping accounts for about 50% of our household water usage. In 2010, the Broward Board of County Commissioners passed an ordinance adopting year-round irrigation restrictions. It is important for all of us to follow these restrictions in order to conserve our precious water resources, even more so during periods of water shortage.

Landscape Irrigation Schedule

Residents and businesses with an odd number street address may water on Wednesday and/or Saturday ONLY before 10 am. or after 4pm. Residents and businesses with an even number street address, no street address, or multi-family & HOA communities may water on Thursday and/or Sunday ONLY before 10am. or after 4pm.



Bulk item Disposal

To dispose of bulk items yourself, please bring them to the City Waste Transfer Station, located at 12600 Wiles Road. The station is open from 8am until 5pm on weekends. Two forms of identification are required, which include a valid drivers license with a Coral Springs address, as well as a water or cable bill, a voters registration card, or vehicle registration. Find out more information at www.coral springs.org/Publications/GarbageRecyclingGuide.pdf

Hazardous Waste can be dropped off at no charge on **Sunday January 29, 2012 at City Hall-9530 W. Sample Rd. between 8 am and 3 pm.**

City residents are encouraged to bring items such as Water Sealants, Paints, Strippers and Thinners, Used Oil and Automotive Fluids, Pesticides, Flares, Tires, Propane tanks, rechargeable & car batteries, printers, fax-machines and computers.

The 3 R's of Being Green ... Reduce - Reuse - Recycle

REDUCE - Purchase only what you need and there is less to throw away.

REUSE - Buy durable, long-lasting products that can be used repeatedly. This will help to reduce resource consumption.

RECYCLE - Glass, CFL's, plastic, paper, wood, ink toner, etc. to keep them out of landfills and incinerators.

Many local companies have ECO-Option Plans and support these efforts by collecting consumer waste. **Home Depot** collects compact fluorescent light bulbs (CFL's), **Office Depot, Office Max, and Best Buy** collect toner and ink jet cartridges, old cell phones, and batteries. **Pep Boys, Advance Auto Supply, and Wal-Mart** collect used motor oil, oil filters, car batteries.



Find out more at www.Earth911.com.

People put the “Darndest Stuff” into their Toilets.

Diapers, baby wipes, baseballs, combs, doll heads, and even dollar bills have all shown up in the sewer treatment plant. Rags, mop cloths, “Swiffer” sweeper refills and items that do not biodegrade are a big problem too. All of these items can cause a sewage backup. Lift Stations (there are 45 within our service area) can get clogged up and can cause a neighborhood area sewage spill because the station shuts down and will not send the sewage to the wastewater treatment plant. If all of those rags, diapers, etc. cause the lift stations to stop running and overflow, the district could face fines of \$10,000.00 per day from the State and \$15,000.00 per day from the County.

A little analysis by the Lauderhill wastewater plant personnel identified which lift stations get clogged the most. The employees then worked with the county to identify who was doing the flushing of items that were clogging the lift stations. It turned out that nursing aides were flushing adult diapers in many homes where the elderly lived. An educational seminar was held in many condo’s and elderly facilities. After these educational seminars, the Lauderhill staff noticed a decrease in lift station repairs and issues.

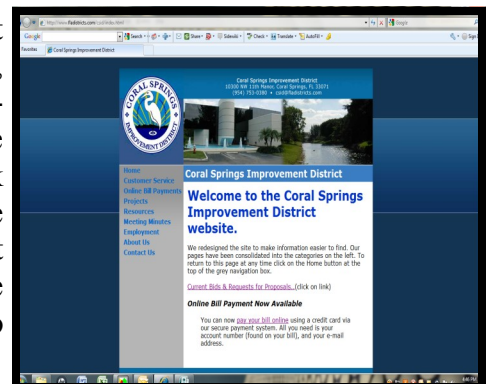
Each day, about 6 million gallons of sewage is processed in our 4 wastewater plants. After the “bug cycle” where organisms eat and destroy the solids within the sewage, the remaining water is injected 3,500 feet deep into the ground.

TO HELP THE DISTRICT LIMIT POTENTIAL SEWER BACKUPS, PLEASE BE AWARE OF WHAT GETS FLUSHED.



VISIT US ON THE WEB

We offer many forms of payment including Visa / Master Card credit cards, Auto-Debit, “Check-Free” a self directed online payment process, via your banking institution, and as always through the US Postal Service. We encourage you to go online and browse our web pages or have a look at the history of your utility account. The Customer Service link will allow you to request a change of address, notify us that you are moving in or out, and request more return payment envelopes to be sent to you. Other published items on our website include the minutes of the monthly Board of Supervisors meetings, job postings and direct links to City events and information. Simply visit fladistricts.com



Tips for saving water inside and outside the home

Water is essential to our everyday lives...and our supplies are limited so let's use water wisely. Cutting water use inside and outside our home is really important. If each of us changed our water use habits, we could save billions of gallons of water. Here's how you can help:

Indoor - What you can do:

- Wash only full loads of laundry and dishes
- Fix household leaks promptly
- Spend only 5 minutes in the shower
- Turn off water while brushing you teeth
- Buy water miser appliances like toilets and washers

Outdoor - What you can do:

- Water lawn only when the grass is "crunchy" when walking on it
- Check irrigation system for broken heads and overspray
- Install smart sprinkler controller "won't turn on if recent rain event"

How much can you save?

- saves up to 50 gallons per week
- saves up to 20 gallons per day
- saves up to 8 gallons each time
- saves up to 2.5 gallons /minute
- saves more than 100 gal./week

How much can you save?

- could save up to 1000 gallons per week
- could save up to 500 gallons per month
- could save up to 1000 gallons per week

TAKING ACTION LEADS TO LOWER BILLS !

Your monthly bill is comprised of base charges for water and sewer and a utility tax, (paid to the City). Included with the base charges are 3,000 gallons of water and sewer. The conservation rates do not kick-in until the consumption goes above 12,600 gallons per month. Keep your consumption below 12,600 gallons per month and you will benefit from the lowest rates currently in force.

Fix or turn off toilet leaks, adjust irrigation timers, replace broken sprinkler heads, use low flow shower heads, and consider a switch to low flow eco-toilets. Little changes can add up to big SAVINGS.

City of Coral Springs Holiday Parade and Celebration



The CSID entered a float in the annual City Holiday Parade. "This was our first time entering a float in the parade. It was nice to see all of the smiling faces along the route", said Shawn Frankenhauser-Aquatic Technician.



Board of Supervisors Ted Mena and Duane Holland were on hand to greet and mingle with the residents of the District. "This yearly event is an opportunity to meet the wonderful residents of Coral Springs. I haven't missed a City Holiday Parade in years" said Ted Mena.

L to R - Dot Messenger, Shawn Frankenhauser, Robin Dvorshak, Hope Crismond

Would you like to attend the monthly meetings?

The monthly agenda items range from the award of contracts, management of on-going construction issues, yearly goal setting and objectives, as well as other concerns. These meetings usually last 2-3 hours and the agenda allows for a "resident comments" forum.

Can't make the monthly Board Meetings?

A brief summary of the discussions and actions taken by the Board of Supervisors is published each month on our website... fladistricts.com Each month's minutes are posted once they are approved at the subsequent meeting.

CANALS AND DRAINAGE ISSUES

Our 20 mile drainage system has served us well over the years. Within the past 5 years CSID has replaced or refurbished all of the pumps and motors of our flood

protection system. The district has the capacity to move 300,000 gallons of water per minute via our 6 Caterpillar LP gas engines, 6 Farmer's Pumps, and 6 Amarillo gear heads. Drainage supervisor Randy Frederick states, "The District engineered and utilized top end products to ensure reliability and cost effective operations. We also have a strict maintenance program that covers everything from batteries to mufflers. We depend on these pumps to move the water into the C-14 canal and away from our homes and streets. Our efforts have paid off as we have never had a flooding incident in over 30 years."



We sometimes receive calls about street drains that are clogged and full of debris. We try to get to these as soon as possible, however the City of Coral Springs has a street division that maintains these drains" said Mr. Frederick.

If you see clogged street drains on public streets, you might clean the debris yourself or call the Street Division at 954-345-2210. **Private streets are not maintained by the City.**

You make the call.....

- FAX Phone Line**
954-753-8784
- Customer Service Billing:**
954-753-0380 press 1
- Human Resources:**
954-796-6629
- Accounting:**
954-796-6611
- Canals & Drainage:**
954-796-6669
- Water Production Plant:**
954-796-6665
- Wastewater Disposal Plant:**
954-796-6677
- Field Office Administration:**
954-796-6658
- Administration:**
954-796-6639

Board Meeting Times

The monthly Board meetings are held at **6:30 pm on the 3rd Monday of each month.**

The Board members enjoy the participation of the residents. An evening meeting should make it easier to attend.

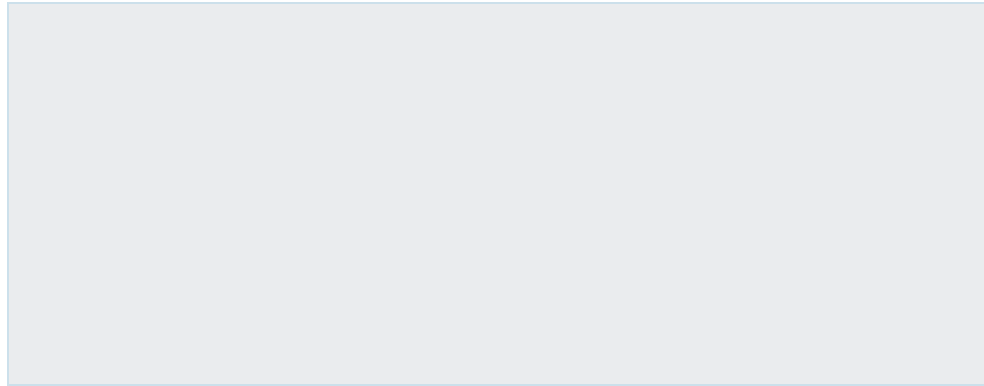


Coral Springs Improvement District

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A Message from the President



Since I wrote you last, the district has had some highs and lows as well as some progress toward our goals. We are nearing our goal of completing construction on the new Nano-filtration water treatment plants as well as the new 1.5 million gallon wastewater treatment plant. While the journey has been long, it will enable us to become a better district that will continue to provide safe drinking water

for the next 30 years, regardless of what aquifer the regulatory agencies say we must draw from.

This year's low came when a power outage started a series of events that resulted in a precautionary boil water order notice.

We are diligently trying to make sure that this does not happen again in the future.

I will take this opportunity to remind all of our users, both residential and commercial, to update your contact information or sign up for the City of

Coral Springs **Code Red service** so that you are notified in the event of future emergencies.

The high point of this year was at the end of October when we had over 12 inches of rain in a 36 hour period. No flooding occurred from overflowing canals due to the planning and hard work of Flood Control Manager, Randy Frederick and his staff. Some street flooding occurred due to blocked drains, which is an issue that the City or your homeowners' association is responsible for correcting. All homeowners should regularly check the street drains to make sure that leaves and debris are not blocking water from going down the drains.

The board has spent many days trying to resolve disputes and problems as they arise, but our goal is to prevent them instead of solving them. I wish you all a happy and healthy New Year.

Sincerely, Dr. Martin Shank - President

We never know the worth of water until the well is dry.

Please Conserve .